

The Restaurant Performance Gap Scorecard

7 operating breakdowns that cost independent restaurant groups time, talent, and profit

P4 helps independent restaurant groups close the operating gaps that drive performance breakdowns: inconsistent execution, unclear accountability, and profit leaks hidden inside daily operations.

Rate each item:	1 = Major gap	2 = Frequent issue	3 = Inconsistent	4 = Mostly consistent	5 = Strong + repeatable
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#	Operational breakdown	1	2	3	4	5
1	Leadership meetings happen, but follow-through is inconsistent.	☐	☐	☐	☐	☐
2	Standards exist, but managers interpret them differently.	☐	☐	☐	☐	☐
3	Guest experience varies by shift, location, or manager.	☐	☐	☐	☐	☐
4	Labor pressure is discussed, but not tied to operating discipline.	☐	☐	☐	☐	☐
5	Profit issues are reviewed after the fact instead of managed weekly.	☐	☐	☐	☐	☐
6	Managers are busy, but accountability is unclear.	☐	☐	☐	☐	☐
7	Growth has outpaced the company's operating system.	☐	☐	☐	☐	☐

Total Score: _____ / 35	Primary gap area: _____
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7-15 High Gap Execution, accountability, or profit discipline may need immediate attention.	16-25 Moderate Gap Some systems work, but inconsistency may still be costing time, talent, and profit.	26-35 Lower Gap Operating rhythm is stronger. Tighten follow-through and scale discipline.
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Next Steps

P4 can help you identify the root cause and priorities through a Restaurant Performance Assessment.

Schedule a Restaurant Insights call to discuss your scorecard results.
www.calendly.com/sandra-thinkp4